

Grievance Redressal Forum
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 1891(4)

Date: 30/08/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

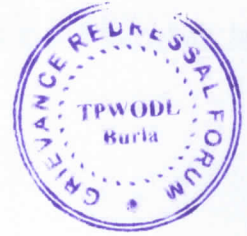
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|-------------------------|--|---|------------|--|--------------------------|
| 1 | Case No. | BRL/513/2024 | | | |
| 2 | Complainant/s | Name & Address | | Consumer No | Contact No. |
| | | Sanchali Mukherjee Cox Colony K.C Mukherjee Road, Near Blue Bell School Dist- Jharsuguda. | | 4131-2202-0101 | 9348144869 8763344324 |
| 3 | Respondent/s | SDO-I(E),JED, TPWODL,Jharsuguda | | Division J.E.D, TPWODL, Jharsuguda | |
| 4 | Date of Application | 20.08.2024 | | | |
| 5 | In the matter of- | 1. Agreement/Termination | X | 2. Billing Disputes | √ |
| | | 3. Classification/Reclassification of Consumers | X | 4. Contract Demand / Connected Load | X |
| | | 5. Disconnection / Reconnection of Supply | X | 6. Installation of Equipment & apparatus of Consumer | X |
| | | 7. Interruptions | X | 8. Metering | X |
| | | 9. New Connection | X | 10. Quality of Supply & GSOP | X |
| | | 11. Security Deposit / Interest | X | 12. Shifting of Service Connection & equipments | X |
| | | 13. Transfer of Consumer Ownership | X | 14. Voltage Fluctuations | X |
| 15. Others (Specify) -X | | | | | |
| 6 | Section(s) of Electricity Act, 2003 involved | | | | |
| 7 | OERC Regulation(s) with Clauses | 1. OERC Distribution (Conditions of Supply) Code,2019 √ | | | |
| | | 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 | | | |
| | | 3. OERC Conduct of Business) Regulations,2004 | | | |
| | | 4. Odisha Grid Code (OGC) Regulation,2006 | | | |
| | | 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 | | | |
| | | 6. Others | | | |
| 8 | Date(s) of Hearing | 20.08.2024 | | | |
| 9 | Date of Order | 29/08/24 | | | |
| 10 | Order in favour of | Complainant | Respondent | Others | √ |
| 11 | Details of Compensation awarded, if any. | NIL | | | |

Place of Camp: SDO-I Office, JED, TPWODL, Jharsuguda.

Appeared

For the Complainant- Sanchali Mukherjee

For the Respondent - SDO-I(E), JED, TPWODL, Jharsuguda.



GRF Case No- BRL/513/2024

Sanchali Mukherjee
Cox Colony
K.C Mukherjee Road, Near Blue Bell School
Dist- Jharsuguda.
Consumer No.- 4131-2202-0101

COMPLAINANT

VRS

SDO-I(E), JED, TPWODL, Jharsuguda

OPPOSITE PARTY

GIST OF THE CASE

Sanchali Mukherjee has appeared the hearing on Dt. 20.08.2024 at SDO-I Office, Jharsuguda and submitted a written complaint wherein she has stated that about fluctuation in bill since Dec 2022 and request to revise the bill.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted billing abstract from March 2001 to July & a PVR carried on 29.08.2024 in this case.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. Although the complainant has appeared before the forum on 20.08.2024 & lodged objection on billing which was registered by this Forum but instantly the complaint has been withdrawn after convinced about billing by this Forum. As the complainant has withdrawn the case from this Forum hence no order is required in this case.

Hence , the instance case petition is hereby dismissed.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)

Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.P. Sahu)

Member (Finance)

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K. Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to:

1. Sanchali Mukherjee, Cox Colony, K.C Mukherjee Road, Near Blue Bell School, Dist- Jharsuguda.
2. Sub-Divisional Officer (Elect.)-I, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".